**HOW DOES UBER WORK?**

Uber is a technology platform. Our smartphone apps connect driver-partners and riders.

In cities where Uber operates, use your rider app to request a ride. When a nearby driver-partner accepts your request, your app displays an estimated time of arrival for the driver-partner heading to your pickup location. Your app notifies you when the driver-partner is about to arrive.

Your app also provides info about the driver-partner with whom you will ride, including first name, vehicle type, and license plate number. This info helps the two of you connect at your pickup location.

Use your app to enter your preferred destination anytime before or during the ride. If you have a preferred route, it’s helpful to talk through the direction together.

When you arrive at your destination and exit the vehicle, your trip ends. Your fare is automatically calculated and charged to the payment method you’ve linked to your Uber account.

In some cities, Uber allows you to pay your fare in cash. This option must be selected before you request a ride.

Immediately after a trip ends, your app will ask you to rate your driver from 1 to 5 Stars. Driver-partners are also asked to rate riders. Uber’s feedback system is designed to foster a community of respect and accountability for everyone.